



STANDARD HIRE AGREEMENT

Terms & Conditions

Thank you for choosing *The Vintage Limousine Co.* for your booking. Your booking is confirmed once we have received a signed copy of this **Standard Hire Agreement** and your **non-refundable booking fee**.

1. Scope of Services

- 1.1. We will provide the Transport Services to you at your Event, as outlined in the invoice.
Transport Services include:
 - i. Use of our vehicle/s as transport; and,
 - ii. Provision of a licenced driver to drive the vehicle/s.

2. Payments

- 2.1. Payments are to be made via electronic funds transfer to the bank details provided on the Booking Form.
- 2.2. You are required to pay a non-refundable booking fee that is 50% of the total cost of the service being booked. By paying the booking fee, you acknowledge and accept that the booking fee is not refundable.
- 2.3. The final balance of the invoice is to be paid FOURTEEN (14) days prior to the Event. If the balance is not paid in the specified time, *The Vintage Limousine Co.* reserve the right to cancel the booking; this will forfeit any deposit or payment that had been made to secure the booking.
- 2.4. Overtime rates outside the nominated finish time are payable at a rate of \$150.00 per half hour per vehicle. The extent of overtime will be at the discretion of the driver to ensure it does not conflict with other commitments. Overtime payments must be paid within SEVEN (7) days of the service.

3. Cancellations / Rescheduling

- 3.1. You may cancel this agreement at any time, by notifying us in writing. You acknowledge the non-refundable booking fee will be forfeited.
- 3.2. We reserve the right to cancel any service you have booked for any reason. If we cancel the booking of our own volition, and through no doing or fault of yours, we will provide a 100% refund.
- 3.3. Where an Event requires rescheduling, every effort will be made by *The Vintage Limousine Co.*, however where we are unable to meet your request, the non-refundable booking fee will be forfeited.

4. General Conditions

- 4.1. During the use of the vehicle, you acknowledge and agree that you, your guests, or anyone you allow within the vicinity of the vehicle must:
 - i. At all times must exercise all reasonable care and diligence in the use of the vehicle;
 - ii. Keep the vehicle in a clean state and in good order and working condition;
 - iii. Not tamper or in any way interfere with the vehicle;
 - iv. Be responsible for all accidental damage to the vehicle, save and except where, in our reasonable opinion, such damage is caused by us.
- 4.2. *The Vintage Limousine Co.* have the right to refuse you entry into our vehicles if you are intoxicated, dressed inappropriately and/or are behaving in an anti-social, unlawful, ill or unacceptable manner.
- 4.3. Food consumption, and unpackaged/unsealed (exposed) food, is strictly prohibited in all our vehicles unless approved by the driver.
- 4.4. Smoking of all forms is strictly prohibited in our vehicles.
- 4.5. You must notify *The Vintage Limousine Co.* before the booking if you have infants or children travelling with you in order that we can endeavour to accommodate your seating requirements.
- 4.6. *The Vintage Limousine Co.* reserves the right to capture, use, and publish photographs, video recordings, and other media taken during events for promotional purposes, including but not limited to social media platforms, websites, and other marketing materials. If you do not wish for images or media to be used, you must provide notification to *The Vintage Limousine Co.* prior to or at the time of the event.
- 4.7. Please take care of your personal belongings and do not leave them unattended in the vehicle. *The Vintage Limousine Co.* take no responsibility for, nor are we liable in respect of, your personal property, including any lost or damaged personal property of yours.
- 4.8. To the extent permitted by law, *The Vintage Limousine Co.* take no responsibility for, nor are we liable in respect of, your personal safety and security, including any altercations in which you engage, trips, falls or injuries you may sustain due to your own actions or the actions of others unrelated to and not caused by us.
- 4.9. Every passenger who is occupying a seating position fitted with a seat belt must have the seat belt properly adjusted and securely fastened.
- 4.10. In the event that the booked car is unable to attend due to an unforeseen mechanical failure / circumstance a full refund will be provided.
- 4.11. Due to the nature of the vehicles, the vehicle may not be able to drive on unsealed roads, navigate very narrow or steep driveways and roads. Please consult with us before planning the use of those locations. *The Vintage Limousine Co.* reserve the right to refuse to drive to locations where the vehicles are at risk of damage.
- 4.12. *The Vintage Limousine Co.* may refuse to drive the vehicles in hazardous conditions. This includes storms, excessive rain, hail, fire or floods. This is determined at our sole discretion.